

# LAW 2030

November 3 – 4, 2022

**CLE Written Materials**

**Thursday, November 3<sup>rd</sup>**

## **Keynote Address**

- Andy Newman, *They Need Legal Advice on Debts. Should it Have to Come from Lawyers?* N.Y. Times (January 25, 2022), available at <https://www.nytimes.com/2022/01/25/nyregion/consumer-debt-legal-advice.html>.
- Roy Strom, *'Non-Lawyer Legal Help' Are No Longer Banned Words in New York*, Bloomberg Law (May 26, 2022), available at <https://news.bloomberglaw.com/business-and-practice/non-lawyer-legal-help-are-no-longer-banned-words-in-new-york>.
- Blake Farmer and Kaiser Health News, *The 'TurboTax of Bankruptcy' Aims to Help People in Medical Debt Rebuild their Financial Lives*, Fortune.com (January 10, 2022), available at <https://fortune.com/2022/01/10/upsolve-app-bankruptcy-medical-bills-debt/>.
- Nina Pasquini, *Debt Reliever*, Harvard Magazine (September-October 2019), available at <https://www.harvardmagazine.com/2019/09/debt-reliever>.
- Joe Kennedy and Rohgan Pavuluri, *We Need a New Civil Right*, CNN.com (August 8, 2021), available at <https://www.cnn.com/2021/08/08/opinions/access-to-justice-gap-civil-rights-kennedy-pavuluri/index.html>.
- Victor Li, *Taking on Unauthorized Practice of Law Regulations to Expand Access to Justice*, ABA Journal Legal Rebels Podcast (June 15, 2022), available at <https://www.abajournal.com/legalrebels/article/rebels-podcast-episode-077>.

## **How Design Thinking and Data Can Lead to Better DE&I Roles and Structures That Incentivize Inclusion**

- *Exploring Positive Relationships at Work: Building a Theoretical and Research Foundation* (Jane E. Dutton & Belle Rose Ragins, eds. 2006), available for purchase at: <https://www.taylorfrancis.com/books/edit/10.4324/9781315094199/exploring-positive-relationships-work-jane-dutton-belle-rose-ragins>.

- Michelle Silverthorn, *Will Diversity Tech (Finally) Transform the Future Workplace?* Talent ThinkTank (July 31, 2017), available at <https://www.talentthinktank.com/diversity-tech/>.
- Sasha Costanza-Chock, *Design Justice: Community-Led Practices to Build the Worlds We Need* (2010), available at <https://doi.org/10.7551/mitpress/12255.001.0001>.

### **Sustaining and Growing the Attorney Well-Being Movement**

- National Task Force on Lawyer Well-Being, *The Path to Lawyer Well-Being: Practical Recommendations for Positive Change* (August 14, 2017), available at <https://lawyerwellbeing.net/wp-content/uploads/2017/11/Lawyer-Wellbeing-Report.pdf>.
- Jennifer McClanahan, MJ Mathis, Nick Obando, Kim Ho, Aubrey Jones, & Melody S. Gee, *Reframing Burnout*, Institute for Well-Being in Law (August 23, 2022), available at <https://lawyerwellbeing.net/2022/08/23/reframing-burnout/>.
- Amanda J. Deutsch, Hareena Sangha, Anthony Spadaro, Jacob Goldenring, Mira Mamtani, Kevin R. Scott, Lauren W. Conlon, & Anish K. Agarwal, *Defining Well-Being: A Case-Study Among Emergency Medicine Residents at an Academic Center: A Qualitative Study*, AEM Education and Training (August 1, 2021), available at <https://doi.org/10.1002/aet2.10712>.
- Robin Ortiz, Lauren Southwick, Rachelle Schneider, Elissa V. Klinger, Arthur Pelullo, Sharath Chandra Guntuku, Raina M. Merchant, Anish K. Agarwal, *Improving Mood Through Community Connection and Resources Using an Interactive Digital Platform: Development and Usability Study*, JMIR Mental Health (February 26, 2021), available at <https://doi.org/10.2196/25834>.

### **Master Class in Design Thinking**

- Natalie Laub, Anish K. Agarwal, Catherine Shi, Arianna Sjamsu, & Krisda Chaiyachati, *Delivering Urgent Care Using Telemedicine: Insights from Experienced Clinicians at Academic Medical Centers*, Journal of General Internal Medicine (December 17, 2021), available at <https://doi.org/10.1007/s11606-020-06395-9>.
- Tom Kelley & David Kelley, *Creative Confidence: Unleashing the Creative Potential Within Us All* (2013), available for purchase at <https://www.amazon.com/dp/038534936X/>.
- Tim Brown, *Change by Design: How Design Thinking Transforms Organizations and Inspires Innovation* (Revised ed. 2019), available for purchase at <https://www.amazon.com/dp/0061766089/>.
- Tom Kelley & Jonathan Littman, *The Ten Faces of Innovation: IDEO's Strategies for Beating the Devil's Advocate and Driving Creativity Throughout Your Organization* (2005), available for purchase at <https://www.amazon.com/dp/0385512074/>.

## The Complex Role of ESG in Private Sector Legal

- Tom C. W. Lin, *The Capitalist and the Activist: Corporate Social Activism and the New Business of Change* (2022), available for purchase at <https://www.amazon.com/dp/1523091991/>.
- *ESG in the Boardroom: A Guidebook for Directors* (Katayun Iris Jaffari & Stephen Pike, eds. 2022), available for purchase at <https://www.americanbar.org/products/inv/book/421670358/>.

Friday, November 4<sup>th</sup>

### Keynote

- Bridget Mary McCormack, *Staying Off the Sidelines: Judges as Agents for Justice System Reform*, 131 Yale L.J. Forum 175 (2021), available at <https://www.yalelawjournal.org/forum/staying-off-the-sidelines-judges-as-agents-for-justice-system-reform>.
- Ralph Baxter, *Dereliction of Duty: State-Bar Inaction in Response to America's Access-to-Justice Crisis*, 132 Yale L.J. Forum 228 (2022), available at <https://www.yalelawjournal.org/forum/dereliction-of-duty>.
- Rebecca Sandefur & James Teufel, *Assessing America's Access to Civil Justice Crisis*, 11 U.C. Irvine L. Rev. 753 (2021), available at <https://scholarship.law.uci.edu/ucilr/vol11/iss3/7/>.
- Jack Guttenberg, *Practicing Law in the Twenty-First Century in a Twentieth (Nineteenth) Century Straightjacket: Something Has to Give*, 2012 Mich. St. L. Rev. 415, available at <https://core.ac.uk/download/pdf/228469934.pdf>.

## Rebooting Justice: Designing New Solutions that Improve Legal Services

- Deborah Jones Merritt & Logan Cornett, *Building a Better Bar: The Twelve Building Blocks of Minimum Competence*, IAALS Report (2020), available at [https://iaals.du.edu/sites/default/files/documents/publications/building\\_a\\_better\\_bar.pdf](https://iaals.du.edu/sites/default/files/documents/publications/building_a_better_bar.pdf).
- Jordan Furlong, *How to Save the Lawyer Development System*, Law21 Blog (August 21, 2019), available at <https://www.law21.ca/2019/08/how-to-save-the-lawyer-development-system/>.
- Jordan Furlong, *Pandemic I: What We're Up Against*, Law21 Blog (April 1, 2020), available at <https://www.law21.ca/2020/04/pandemic-i-what-were-up-against/>.
- Jordan Furlong, *Pandemic II: Justice System Down*, Law21 Blog (April 2, 2020), available at <https://www.law21.ca/2020/04/pandemic-ii-justice-system-down/>.
- Jordan Furlong, *Pandemic III: Justice Reconstructed*, Law21 Blog (April 2, 2020), available at <https://www.law21.ca/2020/04/pandemic-iii-justice-reconstructed/>.

- Susan Hackett, *The Relevance of Lawyers in the New Normal*, Thomson Reuters Legal (August 2013), available at <https://legal.thomsonreuters.com/en/insights/articles/the-relevance-of-lawyers-in-the-new-normal>.
- Susan Hackett, *Challenging Corporate Counsel to Continuously Improve Through Every Stage of Their Career*, Thomson Reuters Legal (October 2013), available at <https://legal.thomsonreuters.com/en/insights/articles/challenges-for-corporate-counsel-to-improve-their-careers>.
- Susan Hackett, *Benchmarking Professional Development Success Practices – A Deeper Dive*, Thomson Reuters Legal (November 2013), available at <https://legal.thomsonreuters.com/en/insights/articles/benchmarking-professional-development-success-practices>.

### How is Litigation Finance Transforming Legal Service?

- Syed Zubair Ahmed, *Access to Justice: Litigation Financing and the New Developments*, 4 Int'l Acad. Inst. for Sci. & Tech. 89 (2017), available at <https://www.researchgate.net/publication/314235985> [Access to Justice Litigation Financing and the New Developments](https://www.researchgate.net/publication/314235985).
- Suneal Bedi & William C. Marra, *The Shadows of Litigation Finance*, 74 Vand. L. Rev. 563 (2021), available at <https://scholarship.law.vanderbilt.edu/vlr/vol74/iss3/6/>.
- Jarrett Lewis, *Third-Party Litigation Funding: A Boon or Bane to the Progress of Civil Justice?* 33 Geo. J. Legal Ethics 687 (2020), available at <https://www.law.georgetown.edu/legal-ethics-journal/wp-content/uploads/sites/24/2020/09/GT-GJLE200029.pdf>.
- Michael Velchik & Jeffery Zhang, *Islands of Litigation Finance*, 24 Stan. J.L. Bus. & Fin. 1 (2019), available at [https://papers.ssrn.com/sol3/papers.cfm?abstract\\_id=3432036](https://papers.ssrn.com/sol3/papers.cfm?abstract_id=3432036).

### Centering the Client for Better Service

- Peter Fader & Sarah Toms, *The Customer Centricity Playbook* (2019), available for purchase at <https://wsp.wharton.upenn.edu/book/customer-centricity-playbook/>.
- Jack Newton, *The Client-Centered Law Firm: How to Succeed in an Experience-Driven World* (2020), available for purchase at <https://www.clio.com/resources/client-centered-law-firm/>.
- Karma Dabaghi, *Beyond Design Thinking and into Speculative Futures in Legal Design*, DRS2022 Bilbao Conference Paper (2022), available at <https://doi.org/10.21606/drs.2022.307>.
- Margaret Hagan, *Introduction to Design Thinking for Law*, in *Legal Informatics* (Daniel M. Katz, Ron Dolin, and Michael Bommarito eds. 2021), available at [https://papers.ssrn.com/sol3/papers.cfm?abstract\\_id=4230396](https://papers.ssrn.com/sol3/papers.cfm?abstract_id=4230396).