



# January 27, 2021

## Rescuing 911: Opportunities for Reform in Police Dispatch



911 call center

Time: 12:00pm - 1:00pm

Amid ongoing calls for reform to address systemic racism in our communities, our 911 operators continue to receive about 500,000 calls each day. These operators are the first of our first responders. The information they gather, what they transmit, and the way they transmit it can have a meaningful impact on how police respond to calls for help from our communities. And as the recent killing of Walter Wallace Jr. in Philadelphia shows, the manner in which police get dispatched to an encounter with a community member can critically shape how it ends.

[Register here](#)

As part of the University of Pennsylvania Carey Law School’s yearlong colloquium, Achieving Racial Justice, we invite you to a conversation with international experts in emergency dispatch to discuss actionable improvements that can be made across the country to generate better outcomes for community members and police.

**Speakers:**

Jerry L. Clayton, Sheriff, Washtenaw County (MI) Sheriff’s Office  
Dr. Jessica W. Gillooly, Fellow, the Policing Project at NYU School of Law  
John Hawkins, Assistant Chief Constable, Police Scotland

**Moderator:**

John Hollway, Quattrone Center

*This event is supported in part through the sponsorship of Margolis Realty Company and Andrew S. Margolis C’84; L’87.*

*This virtual event is free of charge and open to the public*

*This program has been approved for 1.0 Ethics CLE credits for Pennsylvania lawyers. CLE credit may be available in other jurisdictions as well. Attendees seeking CLE credit should make a payment via the online registration link in the amount of \$40.00 (\$20.00 public interest/non-profit attorneys). In order to receive the appropriate amount of credit, passcodes provided throughout the program must be noted in your evaluation form.*

*Penn Law Alumni receive CLE credits free through The W.P. Carey Foundation’s generous commitment to Lifelong Learning.*

**Contact Info:**

Anna Gavin  
quattronecenter@law.upenn.edu

**Related Content:**

- [Register here](#)

